☎️ +1-888- 470-9616 || EgyptAir New York Office

Office Address

☎️ Contact Details
Customer Service Phone: ☎️ +1-888- 470-9616
Email: customercare@egyptair.com
Airport Contact (JFK): ☎️ +1-888- 470-9616

🕑 Working Hours
24 Hours (Daily) for airport-based passenger assistance.
Ticketing and service counters may operate during standard airport business hours depending on flight schedules.

🏢 Services Available

At the New York office, passengers can access:

• Flight bookings & reservations
• Ticket modifications, cancellations & refunds
• Online & airport check-in assistance
• Baggage services (lost, delayed & claims support)
• Special assistance (wheelchair, medical needs, unaccompanied minors)
• Visa & travel documentation guidance
• Flight status & schedule information
• Loyalty program support (EgyptAir Plus)

🧳 Airport Assistance Points

Inside New York Airport, EgyptAir provides:

• Check-in Counters: Departure Terminal area
• Customer Support Desk: Near international departure gates
• Baggage Assistance Office: Arrivals section

🌍 About Operations in New York

EgyptAir operates international flights connecting New York with Cairo and other global destinations, serving passengers through one of its key North American gateways.

🏢 Head Office (For Reference)

Address: EgyptAir Administrative Complex, Cairo International Airport, Cairo, Egypt
Phone: ☎️ +1-888- 470-9616

✔️ Pro Tip

For urgent issues like last-minute flight changes, baggage delays, or check-in problems, visiting the airport service counter is the fastest option. For general inquiries and bookings, calling ☎️ +1-888- 470-9616 is recommended.

☎️ +1-888- 470-9616 || Ethiopian Airlines New York Office

📍 Office Address
Location: 1250 Broadway, New York, NY 10001, USA
Situated in a central Manhattan business district, making it easily accessible for passengers and corporate travelers.

☎️ Contact Details
Customer Service Phone: ☎️ +1-888- 470-9616
Email: customercare@ethiopianairlines.com (general support)
Airport/Office Contact (NY): ☎️ +1-888- 470-9616

🕑 Working Hours
Monday to Sunday: 9:00 AM – 6:00 PM (local time)
Airport-related assistance may be available 24/7 depending on operational requirements.

🏢 Services Available

At the New York office, passengers can access:

• Flight bookings & reservations
• Ticket changes, cancellations & rebooking
• Check-in assistance
• Baggage services (lost, delayed & claims)
• Special assistance (wheelchair, medical needs, unaccompanied minors)
• Visa & travel document guidance
• Refund and fare rule support
• Frequent flyer program assistance

🧳 Airport Assistance Points

At major New York airports, Ethiopian Airlines provides:

• Customer Service Desk: Terminal check-in area (on request)
• Baggage Support Counter: Arrivals area
• Partner airline assistance desks for connecting flights

🌍 About Operations in New York

Ethiopian Airlines operates international long-haul services connecting New York with Addis Ababa, offering seamless onward connections across Africa, Europe, and Asia through its Addis Ababa hub.

🏢 Head Office (For Reference)

Address: Bole International Airport, Addis Ababa, Ethiopia
Phone: ++1-888-470-9616

✔️ Pro Tip

For urgent issues like missed connections, baggage delays, or same-day rebooking, visiting the airport help desk is usually the fastest option. For bookings and general inquiries, calling ☎️ +1-888- 470-9616 provides quicker assistance.